

CLAIMS

What is claimed is:

1. A computer based verification retrieval system comprising:

a communication network to facilitate communication between a first computer

5 and a data access computer;

a data access computer connected to said communication network, said data
access computer configured to serve as an interface for said first computer and transmit
said verification over said communication network to said first computer; and

a data storage computer in communication with said data access computer, said
10 data storage computer configured to store said verification and provide said verification
to said data access computer upon request.

2. The system of claim 1, wherein said communication network is an
internet.

3. The system of claim 2, wherein said data access computer is an internet
server.

4. The system of claim 1, wherein said data access computer and said data
20 storage computer are combined into a single computer.

5. The system of claim 1, wherein said first computer is a client computer.

6. The system of claim 1, wherein said verification is an audio data file representing recorded portions of speech.

7. The system of claim 1, further including a speech pattern recognition module in communication with said data access computer to perform speech pattern analysis on said verification.

8. A method of obtaining and providing a third party verification service comprising:

recording and storing verification comprising

establishing a first communication link between an individual and a verification system;

receiving and recording data over said first communication link at said verification system;

storing said data on a verification system storage device;

retrieving said verification comprising;

establishing a second communication link between a client computer and said verification system;

logging said client computer onto said verification system;

receiving a request for said data from said client computer;

retrieving said data from said verification system storage device; and

uploading said data from said verification system to said client computer

wherein said client computer may utilize said data for verification.

9. The method of claim 8, wherein said establishing a first communication link comprises establishing a communication link by telephone over the public switched telephone network.

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10. The method of claim 8, further including the step of converting data to a personal computer compatible format after said retrieving said data from said verification system storage device.

11. The method of claim 8, wherein said second communication link utilizes an internet.

12. The method of claim 8, wherein said data is an audio file containing voice responses from said individual.

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13. The method of claim 8, further including the step of playing said audio file over a telephone connection to a party requesting verification.

14. The method of claim 8, wherein said method is intended to provide verification for a long distance telephone service provider.

15. The method of claim 8, wherein said method is intended to provide verification for a utility service provider.

16. The method of claim 8, further including the steps of:

performing speech pattern analysis on said data received over said first
communication link;

5 obtaining additional data after said receiving and recording data over said first
communication link;

performing speech pattern analysis on said additional data; and

comparing results of said speech pattern analysis performed on said data received
over said first communication link to results of said speech pattern analysis performed on
10 said additional data.

17. A method of providing third party verification data files to entities
authorized to access said data files using a third party verification system, said method
comprising:

15 verifying authorization to access said third party verification system;

obtaining a data file identifier of said data file stored in said verification system;

searching and retrieving said data file corresponding to said data file identifier;

and

transmitting said data file to said authorized entity.

20 18. The method of claim 17, wherein said data file contains a digitally stored
voice recording of an individual's responses to questions.

19. The method of claim 17, wherein said transmitting said data file comprises uploading said data file to a computer of said authorized entity via an internet.

20. A computer program product comprising a computer usable medium
5 having computer program logic recorded thereon for providing an automated third party verification system for use by a entity desiring to obtain and record audio or video verification of a response or action by an individual or entity:

computer program code logic configured to direct the hardware of a voice
response unit to communicate an inquiry a listening party and electronically record
10 responses to said inquiry;

computer program code logic configured to catalog by identifier said
electronically recorded responses to aid in retrieval of said electronically recorded
responses;

computer program code logic configured to provide an interface for data transfer
15 over an internet to facilitate retrieval of said electronically recorded responses; and

computer program code logic configured to accept said identifier, retrieve said
electronically recorded responses and transmit said electronically recorded responses
over said internet.